Disconnection Quick Checklist

For you to capture your answers before you apply

Step	Question	Available answers with explanations		
1.	Your Own Reference number (Optional)	A reference of your own choosing and is there for your own organisational purpose		
2.	Property Type	There will be a drop down menu to select your Property type e.g. flat, semi detached etc.		
3.	Disconnection meter size	U6 or standard domestic meter (Most domestic properties)	Larger than a U6 meter	Unknown or no meter onsite
4.	Please name any secondary contacts	Additional person(s) with whom we can discuss the works on your behalf		
	Existing pipe diameter	Under no circumstances should you excavate within 1 metre of our service pipe to identify the pipe diameter. If you cannot easily identify its diameter, select '>180MM / 6" or unknown' and National Grid will identify its diameter.		
5.		<=63MM Plastic or metal		120MM Plastic or metal
		180MM Plastic or metal	>180MM / 6" or unknown	
6.	Surface category	Road or pathway	Unmade or cultivated	

If you need help call **0870 903 9999** option **2** (charged at local rate when rang from a landline, mobiles may differ) from 08.00 – 18.00 Mon-Fri, or email **gasconnections@asknationalgrid.com**